

## HSBC Phone Banking and Online Banking Service Form

### 滙豐電話理財及網上理財服務表格

Please return your completed form either (1) by visiting your nearest HSBC Branch, or (2) by mail to “The Hong Kong and Shanghai Banking Corporation Limited, 639 Avenida da Praia Grande, Macau, Digital Business Services Department”

請將已填妥的表格(1) 交回就近滙豐分行或 (2) 寄回澳門南灣大馬路 639 號「香港上海滙豐銀行有限公司」營運服務部收

#### Customer Details 客戶資料

Title 稱謂                      Mr 先生                      Mrs 太太                      Miss 小姐                      Ms 女士                      Others 其他

Surname 姓氏拼音

Given name 名字拼音

Phone Number 電話號碼

Email 電郵

Customer ID 賬戶號碼

(E.g. Account number or Credit Card Number 戶口號碼或信用卡號碼)

#### Identification Document Type 身份證明文件類別

Identification Number 身份證明文件號碼

Macau resident Identity Card 澳門居民身份證

Passport, nationality: 護照，國籍為：

Hong Kong Identity Card 香港居民身份證

Others 其他

#### Phone Banking Services 電話理財服務

##### Manage Phone Banking Account 管理電話理財賬戶

Apply / Replacement Phone Banking Service 申請或補發電話理財服務

Collect PIN advice at HSBC Macau Branch 領取私人密碼通知書於滙豐澳門南灣分行

Collect PIN advice at HSBC Nova Grand Sub-Branch 領取私人密碼通知書於滙豐澳門濠尚支行

Mail PIN advice to my correspondence address 郵寄私人密碼通知書到本人的通訊地址

Temporarily Suspend Phone Banking Account Until Further Notice /  
暫時停用電話理財賬戶直至另行通知 /

Unsuspend Phone Banking Account  
取消停用電話理財賬戶

Unlock Phone Banking Account (locked due to incorrect PIN entered) 解鎖電話理財賬戶 (僅適用於輸入錯誤私人密碼)

Resume Phone Banking Service 恢復電話理財服務

Cancel Phone Banking, reason 註銷電話理財賬戶，原因：

#### Online Banking Services 網上理財服務

##### Manage Online Banking Account 管理網上理財賬戶

Reset Online Banking Account 恢復網上理財賬戶

Temporarily Suspend Online Banking Account Until Further Notice /  
暫時停用網上理財賬戶直至另行通知 /

Unsuspend Online Banking Account  
取消停用網上理財賬戶

Cancel Online Banking Account, Reason 註銷網上理財賬戶，原因：

**Logon Problems 登入相關疑難****Password was Reset via Online Banking, Reference Number:**

已經透過網上銀行重新設置密碼，參考編號為：

**Lost Security Device, Debit Charges of a New Device from Account:**

遺失保安編碼器，重新申請的費用將會在以下戶口扣除：

**Security Device Replacement, Reason: No Battery / Malfunction**

保安編碼器更換，理由：電池已損耗 / 故障

**Statement and Advice Preference 結單及通知書設定**

**e-Statement & e-Advice** 電子結單及通知書

**Paper Statement & Advice** 郵寄結單及通知書

Note: If you choose to receive e-statements and e-advice, you can view account statements and e-advice online. Excluding Credit Card Statements. Other accounts statements will no longer be delivered by post.

注意：如果您選擇收取電子結單及通知書，您可透過滙豐網上理財平台總覽各類的結單及通知書，除了信用卡結單外，其他戶口結單將不會再以郵寄方式送出。

**Manage Accounts and Credit Cards 管理賬戶及信用卡****Select Applicable Services 請選擇所需服務**

**Phone Banking Account** 電話理財賬戶

**Online Banking Account** 網上理財賬戶

**Add / Remove access to Accounts and Credit Cards 增設 / 刪除賬戶及信用卡：**

**Add access to All Personal Accounts and Credit Cards** 增設所有個人賬戶及信用卡

**Add access to Specific Accounts or Credit Cards** 增設指定賬戶或信用卡

**Account number(s)** 賬戶號碼

**Credit Card number(s)** 信用卡號碼

**Remove access to Specified Accounts or Credit Cards** 將指定賬戶或信用卡刪除

**Account number(s)** 賬戶號碼

**Credit Card number(s)** 信用卡號碼

Note: For joint accounts, please note that phone banking services and online banking services are limited by the signing mandate. If the account required either on of the account holders to give an instruction, each account holder can request access to manage the joint account through phone banking services and online banking services. If the account required more than one account holder to give an instruction, access to the joint account through phone banking services and online banking services cannot be granted (the English version of these Terms and Conditions shall prevail wherever there is a discrepancy between the English version and the Chinese version).

注意：如預增設聯名賬戶，請注意電話理財或網上理財服務受其戶口簽署方式所限制。如簽署方式列明任何一位賬戶持有人簽署即可為該戶口作出指示。每位賬戶持有人均可以申請透過電話理財服務或網上理財服務管理該聯名賬戶，如簽署方式列明需要多於一位賬戶持有人同時簽署方為該戶口作出指示，賬戶持有人將無法透過電話理財服務或網上理財服務管理該聯名賬戶（本條款之中英文本如有歧異，概以英文本為準）。

**Manage Transfer Limit 管理轉賬限額****Non-Designated Payee(s) Transfer Limit 非預設受款人轉賬設定**

**Define Daily Transactional Limit (Amount in Full Dollar)** MOP  
設定每日匯款限額（整數金額） 澳門幣

**Daily Maximum Limit: MOP50,000 or its equivalent**  
每日最高轉賬限額為澳門幣伍萬元正或其等價

Note: If you have not made any transfer to a non-designated payee in 12 months, the daily transactional limit to non-designated payee will be changed to zero to protect you fraud.

注意：如果您在十二個月內未曾轉賬至非預設受款人之第三方，此服務的轉賬限額將會自動變為零以保障您免受詐騙。

**Pre-Designated Payee(s) Transfer Limit 預設受款人轉賬設定**

**Define Daily Transactional Limit (Amount in Full Dollar)** MOP  
設定每日匯款限額（整數金額） 澳門幣

**Daily Maximum Limit: MOP1,000,000 or its equivalent\***  
每日最高轉賬限額為澳門幣壹百萬元正或其等價\*

\*Note: Phone Banking Daily Maximum Limit: MOP500,000 or its equivalent

\*注意：電話理財每日最高轉賬限額為澳門幣伍拾萬元或其等價

**Manage Transfer to Pre-Designated Payee 預設受款人轉賬設定 (1)**

**Set up New Payee**  
新增預設受款人

**Amend Existing Payee:**  
修改現存受款人資料：

**Remove Specific Payee, no:**  
刪除指定受款人，其代碼為：

**Remove All Payees**  
刪除所有現存受款人

**Transfer Type 轉賬類型**

**Transfer within HSBC (Macau)**  
轉賬至其他滙豐（澳門）賬戶

**Local Interbank Transfer**  
跨行轉賬

**Telegraphic Transfer**  
電匯

**Premier self-named Account Transfer**  
滙豐卓越理財同名賬戶轉賬

**Beneficiary Details 受款人資料**

**Name of Beneficiary**  
受款人姓名

**Beneficiary's HSBC Account Number in Macau**  
受款人在澳門開設的滙豐戶口號碼

**Transfer within HSBC (Macau) only**  
只適用於滙豐（澳門）賬戶之間轉賬

**Payment Currency (Local Interbank Transfer in MOP/HKD only)**  
付款貨幣（跨行轉賬只適用於澳門幣/港幣）

**Beneficiary Account No**  
受款人戶口號碼

**Beneficiary's Address**  
受款人地址（請以字母填寫）

**Purpose of Remittance**  
匯款原因 / 用途

**Third Party's Name (if applicable) \***  
第三方姓名（如適用）

\* Note: If you are paying on behalf of a Third Party, please specify the Third party's name in BLOCK LETTER above.  
注意：如您正代表第三方作出匯款，請在上方以正楷填寫該第三方之姓名。

**Beneficiary Bank 受款銀行資料****Name of Beneficiary Bank**  
受款銀行名稱**Address of Beneficiary Bank**  
受款銀行地址（請以字母填寫）**Bank Code Type (eg. Swift Code, IBAN)**  
代號分類**Bank Code**  
代號**Charges 費用****Remitter pays HSBC Macau charges and beneficiary pays other bank charges**  
本人支付滙豐於澳門的費用，受款人支付其他銀行費用**HSBC Macau charges and other bank charges to be deducted from payment amount (Not applicable to local transfer)**  
滙豐於澳門的費用和其他銀行費用從匯款中扣除（不適用於跨行轉賬）**Remitter pays HSBC Macau charges and requests to pay other bank charges (Not applicable to local transfer)**  
本人支付滙豐於澳門的費用和要求支付其他銀行費用（不適用於跨行轉賬）**Manage Transfer to Pre-Designated Payee 預設受款人轉賬設定 (2)****Set up New Payee**  
新增預設受款人**Amend Existing Payee:**  
修改現存受款人資料：**Remove Specific Payee, no:**  
刪除指定受款人，其代碼為：**Remove All Payees**  
刪除所有現存受款人**Transfer Type 轉賬類型****Transfer within HSBC (Macau)**  
轉賬至其他滙豐（澳門）賬戶**Local Interbank Transfer**  
跨行轉賬**Telegraphic Transfer**  
電匯**Premier self-named Account Transfer**  
滙豐卓越理財同名賬戶轉賬**Beneficiary Details 受款人資料****Name of Beneficiary**  
受款人姓名**Beneficiary's HSBC Account Number in Macau**  
受款人在澳門開設的滙豐戶口號碼**Transfer within HSBC (Macau) only**  
只適用於滙豐（澳門）賬戶之間轉賬**Payment Currency (Local Interbank Transfer in MOP/HKD only)**  
付款貨幣（跨行轉賬只適用於澳門幣/港幣）**Beneficiary Account No**  
受款人戶口號碼**Beneficiary's Address**  
受款人地址（請以字母填寫）**Purpose of Remittance**  
匯款原因 / 用途**Third Party's Name (if applicable) \***  
第三方姓名（如適用）

\* Note: If you are paying on behalf of a Third Party, please specify the Third party's name in BLOCK LETTER above.  
注意：如您正代表第三方作出匯款，請在上方以正楷填寫該第三方之姓名。

**Beneficiary Bank 受款銀行資料****Name of Beneficiary Bank**

受款銀行名稱

**Address of Beneficiary Bank**

受款銀行地址（請以字母填寫）

**Bank Code Type (eg. Swift Code, IBAN)**

代號分類

**Bank Code**

代號

**Charges 費用****Remitter pays HSBC Macau charges and beneficiary pays other bank charges**

本人支付滙豐於澳門的費用，受款人支付其他銀行費用

**HSBC Macau charges and other bank charges to be deducted from payment amount (Not applicable to local transfer)**

滙豐於澳門的費用和其他銀行費用從匯款中扣除（不適用於跨行轉賬）

**Remitter pays HSBC Macau charges and requests to pay other bank charges (Not applicable to local transfer)**

本人支付滙豐於澳門的費用和要求支付其他銀行費用（不適用於跨行轉賬）

**Declaration 聲明**

- I confirm that the information given above is correct and complete, and authorize The Hongkong and Shanghai Banking Corporation Limited ("The Bank") to confirm this from any source you may choose.**  
本人確認上述資料乃屬正確及完整，並授權香港上海滙豐銀行有限公司可向任何方面查證。
- I have read and understand the HSBC Internet Banking Terms and Conditions and agree to be governed by them.**  
本人已閱讀及明白滙豐網上理財的條款及細則，并同意接受該等條款及細則所約束。

**Signature of Account Holder**

戶口持有人簽名

X

S.V

Date

(DDMMYYYY)

**BANK USE ONLY**

Phone Extension

New Token Serial Number

Name Chop with Staff ID

Branch Code

MCU Branch

NGR Branch

Initial

Special Handling only:

Branch already sent to PTB for Action