Unemployment Benefit Claim Form
失 業 延 繳 保 費 保 障 申 請 書

Policy No. 保單號碼： _____ Date 日期： _____

CLAIMS DOCUMENT CHECKLIST 索償文件清單

☐ Letter of Redundancy of Employment 解僱信

☐ Last payroll with breakdown on Severance Payment 及列明遣散補償之最後工資單

☐ For self-employed professional only: A letter from accountant stating that there are no further funds coming into the business and you could not find enough work to meet all your reasonable business and living expenses. 只適用於自僱專業工作人士：會計師發出之函件，內容須註明您的業務並無注入新資金，而且您的營業額不足以應付合理的業務及生活開支

Part I: To be completed by the insured 第一部分：由受保人填寫

A. Details of Life Insured* 受保人資料*		
1. Name of Life Insured in English (Surname first) 英文姓名	2. Chinese Name 中文姓名	3. ☐ Mr 先生 ☐ Ms 女士 ☐ Mrs 太太 ☐ Miss 小姐

4. I.D. Card / Passport No. 身份證／護照號碼   5. Age 年齡

6. Correspondence Address 通訊地址

7. Telephone No. 聯絡電話 (Please provide telephone no. with its country/region. 請提供聯絡電話及其所屬國家／地區。)

☐ Macau SAR 澳門特別行政區 (853)
☐ Mainland China 中國內地 (86)
☐ Other Country/Region 其他國家／地區 _____

Telephone no. 聯絡電話 _____

8. Do you hold a HSBC *Premier* Account 您是否*卓越理財*戶口持有人   ☐ Yes 是   ☐ No 否

B. Details of employment 就業資料 (If more than one occupation, please state all 倘若有其他職業，請詳細列出)		
9. Position 職位	10. Industry 行業	11. Job Activities 工作範圍

12. Employer's name, address and telephone number 僱主名稱、地址及電話

13. Was your employment full time, part-time or self-employed? 您是全職、兼職還是自僱人士？

☐ Full time 全職   ☐ Part-time 兼職   ☐ Self-employed 自僱

14. Please state if the nature of the contract you were employed under was permanent, fixed term, short term or temporary. Please provide details of the contract (including number of hours employed) or copy of the contract.

請註明您是按長期合約、定期合約、短期合約或臨時合約受僱，及提供有關合約的詳情（包括受僱時數）或合約副本。

15. How many hours per week did you work? 您每星期工作多少小時？

Please ✓ the appropriate box. 請在適當的方格內加上✓號。
* If a claim is made on the Payor's unemployment benefit, please complete this form with respect to the Payor instead of the Insured. 若此為付款人失業延繳保費之賠償申請書，請以付款人資料回答。

B. Details of employment *(Cont'd)* 就業資料（續）		
16. Please give the date when you first became aware that unemployment was imminent. 請註明您首次知悉即將不獲僱用的日期。（DD 日／MM 月／YYYY 年）		
17. Have you been given any prior written notice of impending termination of employment? 您是否事先獲任何書面通知即將終止受僱？ If YES, please give date of notice. 如答「是」，請註明有關通知的日期。（DD 日／MM 月／YYYY 年） ＿＿＿＿＿＿＿＿＿＿	☐ Yes 是	☐ No 否
18. Have you been offered payment in lieu of notice? 您是否獲發代通知金？ If YES, please state period of notice involved. 如答「是」，請註明所涉及的通知期間。	☐ Yes 是 ＿＿＿＿＿ to 至 ＿＿＿＿＿	☐ No 否
19. If you are a self-employed professional: 如屬自僱專業工作人士： 　a) Please give the date you first became aware that your business was no longer viable. 　　請註明您首次知悉業務不能繼續經營的日期。 ＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿ 　b) How long were you continuously working before becoming unemployed? 　　在失業前，您已持續工作的時間有多久？ ＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿＿		

20. How long were you employed by the above employer? 您受僱於上述僱主的時間有多久？	Years 年 ＿＿＿＿＿	Months 月 ＿＿＿＿＿
21. Was your unemployment 您失業是 　(a) Voluntary? 出於自願？ 　(b) Caused by redundancy? 由於被裁員？	☐ Yes 是 ☐ Yes 是	☐ No 否 ☐ No 否
22. Please state the date employment actually ceased. 請註明終止受僱的確實日期。（DD 日／MM 月／YYYY 年）		
23. Was your employment terminated due to misconduct? 您是否由於行為不當而終止受僱？	☐ Yes 是	☐ No 否
24. Have you been given any prior verbal or written warnings? 您曾否事先被口頭或書面警告？	☐ Yes 是	☐ No 否
25. Are you a relative of your previous employer? 您與前僱主是否具有親屬關係？ If YES, please state the relationship. 如答「是」，請註明有關親屬關係。 ＿＿＿＿＿＿＿＿＿＿＿＿	☐ Yes 是	☐ No 否

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1
HOW WE COLLECT AND STORE YOUR DATA

We collect your data

- when you interact with us, apply for and use our products and services
- visit our websites (please see the "Privacy and Security" section of www.hsbc.com.mo and refer to "Use of cookies policy" for details of how we use cookies)
- from other people and companies, including other HSBC group companies

We may store your data locally or overseas, including in the cloud. We apply our global data standards and policies wherever your data is stored.

We're responsible for keeping your data safe in compliance with the Macau Special Administrative Region ('**Macau**') Macau law.

2
WHAT WE USE YOUR DATA FOR

We use your data

- to send you direct marketing if you've consented to it
- to consider applications for, offer, provide and manage products and services

  For example: (i) insurance, annuities, pensions and health and wellness products and services; (ii) educational materials; (iii) products and services relating to campaigns and promotions which you have signed up to

- to design and improve our products, services and marketing
- to help us and other HSBC group companies comply with laws, regulations and requirements, including our internal policies, in or outside Macau
- to detect, investigate and prevent financial crimes
- for the other purposes set out in section B

3
WHO WE SHARE YOUR DATA WITH

We share your data with

- other HSBC group companies
- third parties who help us to provide services to you or who act for us
- third parties who you consent to us sharing your data with
- local or overseas law enforcement agencies, industry bodies, regulators or authorities
- the other third parties set out in section C

We may share your data locally or overseas.

You can access your data

You can request access to the data we store about you. We may charge a fee for this.

You can also ask us to

- correct or update your data
- explain our data policies and practices

You control your marketing preferences

You control whether you receive marketing from us.

You can change this at any time by contacting us.

You can contact us

The Data Protection Officer HSBC Life (International) Limited, Macau Branch, 1/F Edf. Comercial Si Toi, 619 Avenida da Praia Grande, Macau

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A
Collect and store

We may collect

- biometric, medical and health/lifestyle data such as your heart rate, BMI and steps count
- your geographic data and location data based on your mobile or other electronic device
- data from people who act for you or who you deal with through our services
- data from public sources, aggregators and other sources available to us
- data from policyholders or members of our insurance policies of which you benefit from or are insured by

If you don't give us data then we may be unable to provide products or services.

We may also generate data about you

- by combining information that we and other HSBC group companies have collected about you
- based on the analysis of your interactions with us and information which we have collected about you
- through the use of cookies and similar technology when you access our website or apps.

B
Use

We use your data to

- handle and take care of claims
- help us to comply with requirements or requests that we or the HSBC group have or receive such as legal or regulatory in or outside Macau. Sometimes we may have to comply and other times we may choose to voluntarily comply
- conduct identity, medical or credit checks
- create and maintain the credit and risk related models of the HSBC group (such as underwriting models, health and wellness models and models/algorithms for data analytics and artificial intelligence)
- manage our business, including exercising our legal rights
- determine, pay or collect money owed to you or to us
- provide personalised advertising to you on third party websites (this may involve us aggregating your data with data of others)
- other uses relating to the above or to which you have consented

If you provide data about others

If you provide data to us about another person, you should tell that person how we will collect, use and share their data as explained here. This is because we assume that they have given us, through you, the necessary consent for us to collect, use and share their data as explained.

C
Share

We share your data with

- local or overseas bodies or authorities such as legal, regulatory, law enforcement, government and tax and any partnerships between law enforcement and the financial sector
- any person who is a party to a transaction (or a potential transaction) buying interest or assuming risk in an insurance policy, such as reinsurers
- payment recipients, beneficiaries or any person who act for our customer or you, or anyone whose data is provided for receiving benefits under an insurance policy or otherwise
- hospitals, clinics, medical practitioners, laboratories, technicians, loss adjustors, risk intelligence providers, legal advisers or private investigators who act for us
- any third party who we may transfer our business, policies or assets to so it can evaluate our business and use your data after any transfer
- partners and providers of reward, co-branding or loyalty programmes, charities or non-profit organisations
- social media advertising partners (who can check if you have or use our products and services and send our adverts to you and advertise to people who have a similar profile to you)

We may share your anonymised data with other parties not listed above. If we do this you won't be identifiable from this data.

D
Direct Marketing

This is when we use your data to send you details about financial, insurance, pensions, annuities or related products, services and offers (such as health and wellness) and promotional campaigns provided or hosted by us or our co-branding, rewards or loyalty programme partners, charities or other third party financial institutions and service providers.

We may use data such as your demographics, the products and services that you're interested in, transaction behaviour, portfolio information, location data, social media data, analytics, health and wellness data and information from third parties when we market to you.

We don't give your data to others for them to market their products and services to you. If we ever wanted to do this, we'd get your separate consent.

This document will apply for as long as we store your data. If we use your data for a new purpose, we'll get your consent.

By signing below, I/we acknowledge and expressly agree that HSBC may collect, process, use and disclose all personal data (including any sensitive data) about me/us that HSBC currently or subsequently hold for the purposes as set out in this form. I/we also acknowledge and expressly agree that the personal data (including any sensitive data) about me/us may be shared to third parties as set out in this form, as well as be transferred to outside of Macau.

1

我們如何收集及儲存您的資料

我們收集您資料的途徑包括

- 您與我們互動，向我們申請及使用我們的產品和服務
- 您瀏覽我們網站(有關我們如何使用「cookies」的詳情，請參閱我們網站 www.hsbc.com.mo 進入「私隱與保安」閱覽「Use of cookies 政策」)
- 其他人士及公司(包括其他滙豐集團旗下公司)

我們可能將您的資料儲存於本地或海外，包括雲端。無論您的資料儲存於何處，均受我們的環球資料標準及政策約束。

我們有責任根據澳門特別行政區(「**澳門**」)法律保護您的資料安全。

您可查閱自己的資料

您可要求查閱我們所儲存有關您的資料。我們可能就此向您收取費用。

您可要求我們

- 改正或更新您的資料
- 說明我們的資料政策及慣例

2

我們如何使用您的資料

我們將您的資料用於

- 經您同意後向您發送直接促銷資料
- 考慮申請、為您推薦、提供及管理產品與服務

  例如：(i)保險、年金、退休金、健康與保健產品及服務；(ii)教育材料；(iii)關於您已報名參與之活動及推廣的產品與服務

- 設計及改進我們的產品、服務及市場推廣活動
- 幫助我們及其他滙豐集團旗下公司遵守澳門或其以外的國家或地區的法律、法規和要求，包括我們的內部政策
- 偵測、調查及預防金融罪案
- B部分所列的其他目的

您可控制自己的市場推廣偏好

您可控制您會否從我們收取市場推廣資料。

您可隨時聯絡我們對此作出更改。

3

我們與誰披露您的資料

我們與下列人士披露您的資料

- 其他滙豐集團旗下公司
- 幫助我們向您提供服務或代表我們行事的第三方
- 您同意我們與之披露您資料的第三方
- 本地或海外執法機構、行業組織、監管機構或權力機關
- C部分所列的其他第三方

我們可能在本地或海外披露您的資料。

您可聯絡我們

資料保護主任
滙豐人壽保險(國際)有限公司
澳門分公司
澳門南灣大馬路619號
時代商業中心1字樓

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A
收集及儲存

我們或會

- 收集生物辨識、醫療及健康／生活模式資料，例如您的心跳率、身高體重指數及步數統計
- 基於您的流動或其他電子裝置收集您的地域及位置資料
- 從代表您的人士或您透過我們服務與之往來的人士收集資料
- 從公開渠道、資料整合機構及其他我們接觸得到的渠道收集資料
- 從您受益或受保於我們的保險下的保單持有人或保單成員收集資料

若您不向我們提供資料，我們可能無法提供產品或服務。

我們亦可能透過以下途徑衍生有關您的資料

- 整合我們及其他滙豐集團旗下公司收集的有關您的資料
- 分析您與我們的互動及我們已收集得來有關您的資料
- 於您瀏覽我們網站或應用程式時使用cookies或類似技術

B
使用

我們將您的資料用於

- 處理及安排索償
- 幫助我們遵守包括澳門或其以外的地區或國家的法律或監管機構對我們或滙豐集團現有或所收到的相關監管規定或要求。這些監管規定或要求可能是我們必須遵從或選擇自願遵從的
- 進行身份審查、身體檢查或信用審查
- 設立及維持滙豐集團的信貸及風險相關準則(例如承保準則、健康及保健準則，以及用於資料分析及人工智能的準則／算法)
- 管理我們業務，包括行使我們的法律權利
- 釐定、支付或收取欠您或欠我們的款項
- 於第三方網站上為您提供個人化廣告(這可能涉及我們將您與他人的資料進行整合)
- 與上述用途相關或經您同意的其他用途

若您提供他人的資料

若您向我們提供有關其他人士的資料，您應按此所述，告知該人士我們將如何收集、使用和披露其資料。我們將假設該人士已經透過您，同意我們如上所述收集、使用和披露其資料。

C
披露

我們與下列人士披露您的資料

- 本地或海外的法律、監管、執法、政府和稅務等機構或權力機關，以及執法機構與金融業界之間的任何合作夥伴
- 交易(或潛在交易)下收購保單權益或承擔保單風險的一方，例如再承保人
- 收款人、受益人或任何為我們的客戶或您行事的人；或任何為收取保單賠償或為其他目的而資料被提供的人
- 代表或為我們提供服務的醫院、診所、醫生、化驗所、技術員、理賠員、風險情報提供機構、法律顧問或私家偵探
- 我們可能轉讓業務、保單或資產的任何第三方，以便其評估我們的業務及在轉讓後使用您的資料
- 獎賞、合作品牌或忠誠計劃的合作夥伴及供應商，以及慈善或非牟利機構
- 社交媒體廣告合作夥伴(可查看您是否擁有或使用我們的產品及服務，並向您及與您個人資料相似的人士發送我們的廣告)

我們可能與上文並未列出的其他人士披露您的匿名資料。在此情況下，有關資料將無法識別出您的身分。

D
直接促銷

指我們使用您的資料向您發送由我們或我們的合作品牌、獎賞或忠誠計劃合作夥伴、慈善機構或其他第三方金融機構及服務供應商所提供或舉辦的金融、保險、退休金、年金或相關產品、服務和優惠詳情(例如健康與保健)及推廣活動的詳細資料。

向您進行市場推廣時，我們或會使用您的資料，例如人口統計資料、您感興趣的產品及服務、交易行為、投資組合資料、位置資料、社交媒體資料、分析、健康及保健資料和來自第三方的資料。

我們不會向他人提供您的資料，以供其向您推廣產品及服務。如有此意，我們會另行徵求您的同意。

本文件於我們儲存您的資料期間適用。若我們將您的資料用於新用途，則會徵求您的同意。

本人(等)在下方簽署即知悉及明確同意滙豐可按本表格內列出的用途收集、處理、使用及披露於現時或其後持有本人(等)的全部個人資料(包括敏感資料)。本人(等)亦知悉及明確同意本人(等)的個人資料(包括敏感資料)可能按本表格所列分享予第三方，以及被轉移到澳門以外的地區。

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D. Declaration and Authorisation 聲明及授權

I hereby certify that the answers and statement given above are true and complete to the best of my knowledge and that I have withheld no material fact. 本人在此聲明以上所提供的資料均屬正確無訛且並無缺漏。

I expressly consent any physician, hospital, clinic, insurance company or other individual organisation or government office that has any records (including but not limited to health records, but to be considered as relevant for this claim) and/or information of myself/my child (the name of my child), to disclose to HSBC Life (International) Limited or its representative any information relevant to this claim (including but not limited to sensitive data). 本人明確同意任何知道本人／本人的子女健康情況之任何記錄(包括但不限於健康記錄，但僅限於與本索賠有重要性的資料)及／或資料之醫生、醫院、診所、保險公司或其他私人、政府機構向滙豐人壽保險(國際)有限公司或其代表提供本人／本人的子女有關且對本索賠有重要性的資料(包括但不限於敏感資料)。此授權書於本人死亡或喪失能力後依然生效。本授權書之影印本亦屬有效。

By signing below, I/we expressly agree that the Company may use and disclose all personal data about me/us that the Company currently or subsequently hold for the purposes as set out in the Personal Information Collection Statement which accompanies this form. 本人(等)在下方簽署即明確同意貴公司可按本表格隨附的關於個人資料(私隱)條例的通知內列出的用途使用及披露貴公司現時或其後持有有關本人(等)的全部個人資料。

Signature of Life Insured 受保人簽署   Signature of Policyholder 保單持有人簽署

_____   _____

Name 姓名：

_____   _____

I.D. Card/Passport No. 身份證／護照號碼

_____   _____

Date 日期   Date 日期

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