



## General Terms and Conditions – Mandarin Oriental, Macau

1. The promotion applies to customers (the “Cardholders”) holding HSBC Personal credit cards (the “Card”) issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch (the “Bank”). Cardholders are required to present and settle payment with the Card to enjoy the offers.
2. Designated offers are applicable exclusively to designated card type(s) only. Please refer to individual offers for details of applicable card type(s).
3. The offers are only applicable at designated outlets and available while stocks last. Please check with the respective merchants for details.
4. The offers cannot be exchanged for cash, other products and services or discounts and are not transferable.
5. The offers are applicable to regular priced items only and are not applicable to other discounted items, special/promotional offers, fixed price items, special promotional menu, guest chef promotions, cigarettes/cigars/tobacco, bottled wine, liquor, spirit, private functions, banquets, weddings, meetings/conferences, catering services, room service, ticket sales events, coupons, cash vouchers, complimentary valet parking, bonus point programme, any mileage promotions, sales merchandise, VIP/private rooms and VIP/membership benefits (unless otherwise specified). Please check with respective merchants for details.
6. The dining offers are only applicable to food bills (unless otherwise specified) and dine-in consumption only. Discounts on the beverage bills are only applicable to specific merchants. Please check with respective merchants for details.
7. Cardholders must be one of the patrons. Advance booking by stating a redemption of the offers is required. Cardholders may have to present the Card prior to enjoying the offers. Please check details with respective merchants.
8. The dining offers are not applicable to service charge, and any charge for tea and condiments (unless otherwise specified). Please check with respective merchants for details.
9. Unless otherwise specified, the dining offers are not valid on general holidays (including Sundays) in Macau, eve of general holidays (excluding Saturdays), festive days, eves of festive days, days with an open firework display, days where tickets are required for entry to the venue and black-out dates as specified by merchants. Please check with respective merchants for details.
10. The offers shall be terminated immediately upon closure of the outlets or business shut down.
11. In case of renovation in any of the outlets of the participating merchants, no offers will be available. Please check with respective merchants for details.
12. The offers are subject to additional terms and conditions set out by the merchants. Please check with respective merchants for details.
13. Prices and product/service/offer/food/beverages/menu descriptions are provided by relevant merchants and are for reference only. Cardholders understand and accept that the Bank is not the supplier of such products/service/offer/food/beverages/menu purchased and Cardholders should refer to the relevant merchants for details. The Bank accepts no liability for the quality of products/service/food/beverages provided by the merchants.
14. The Bank and respective merchants reserve the right to alter or terminate the offers and amend the terms and conditions at any time. The Bank will not notify the Cardholders separately of any such change or termination.

15. Cardholders must be one of the patrons. Advance booking by stating a redemption of the offers is required. Cardholders may have to present the Card prior to enjoying the offers. Please check details with respective merchants.
16. In case of any disputes, the decision of the Bank and/or the respective merchants shall be final and conclusive.
17. In case of any disputes, Cardholders are required to present the relevant original sales receipts and credit card sales slips for further investigation by the Bank.
18. These terms and conditions are subject to prevailing regulatory requirements.
19. These terms and conditions shall be construed and governed in accordance with the laws of the Macau Special Administrative Region.
20. In the event of any discrepancy or inconsistency between the English version and the Chinese version of these terms and conditions, the English version shall apply and prevail.

## Terms and Conditions for Red Hot Celebration Credit Rewards – Mandarin Oriental, Macau

### When can you enjoy the offer

1. The promotional period for the offer is from 15 May 2023 to 31 December 2023, both dates inclusive (the “Promotional Period”).

### What is the offer

2. During the promotional period, use your Eligible Credit Card to make Eligible Transactions at the Designated Merchant to enjoy:

Offer:

| Single Net Spending Amount | Spending Credit Offer Amount | Maximum Spending Credit Offer Amount for each cardholder during the entire Promotional Period |
|----------------------------|------------------------------|---|
| MOP20,000 or above         | MOP400                       | MOP1,000 (Spending Credit)  |

### How can you enjoy the offer

3. You can enjoy the offer if you:
  - a. hold an Eligible Credit Card and your credit card account is valid and in good standing during the promotional period and the offer fulfilment period;
  - b. pay with an Eligible Credit Card during the Promotional Period
4. You cannot:
  - a. exchange the offer for cash, other products, services or discounts or transfer the offer; and
  - b. use the offer together with any other offer

### Read before you enjoy the offer

5. If you have more than one Eligible Credit Card under your name, we will include all Eligible Transactions across the various Eligible Credit Cards in calculating the Spending Credit.

6. We will calculate the Spending Credit based on the records we hold on the Eligible Transactions. If you qualify for the offer, we will credit the Spending Credit to your Eligible Credit Card account with the largest Net Spending Amount of Eligible Transactions maintained in our records by 31 March 2024.
7. The currency exchange rate of MOP, HKD is 1:1 when calculating Eligible Transaction in these offers. Card transaction in other currencies is not regarded as Eligible Transactions in these offers.
8. If any transaction where the Spending Credit was awarded is subsequently reversed, we may deduct that Spending Credit from the Eligible Credit Card account without notice to you.
9. You have to keep all original sales slips or official payment records of the Eligible Transactions. In case of dispute, we may at any time ask you to submit these slips, records, and/or further evidence for inspection and we may keep them.
10. The terms and conditions of the Eligible Credit Card will apply.
11. All photos, product information, descriptions, prices, offers are provided by the Designated Merchant and are for reference only. All products and services offered by the Designated Merchant are only available while stock lasts. We accept no liability in respect of the quality of the goods and services provided by the Designated Merchants or any additional offers/discounts which the Designated Merchant may or may not offer. You are advised to check the details and related terms and conditions with the staff of the Designated Merchants.
12. The offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the Designated Merchant. We and the Designated Merchant can change or cancel the offer or amend the terms and conditions. Please check the relevant website for the latest details, availability and terms and conditions of the offer.
13. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can deduct the Spending Credit or debit your credit card to take back any offer you have enjoyed, or cancel your credit card.
14. In case of disputes arising out of this promotion, the decision of the Designated Merchant and us shall be final and conclusive.
15. We write the terms and conditions of the offer under Macau SAR laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

**What these terms mean**

16. **'Designated Merchant'** means any banquet outlets from Mandarin Oriental in Macau.

17. **'Eligible Credit Card'** means any Macau Pataca and Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Macau Pataca only) issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch (and its successors and assigns).

18. **'Eligible Transactions'** are purchases made in Macau Pataca with an Eligible Credit Card with a minimum Net Spending Amount of MOP20,000 each at the Designated Merchant during the Promotional Period and posted on our system during the offer fulfilment period. All unposted/cancelled/refunded transactions will not qualify as Eligible Transactions for this promotion.

19. **'Net Spending Amount'** means the final transaction amount charged to the Eligible Credit Card after all applicable discounts, reductions and use of vouchers/gift cards.