

Terms and Conditions of Red Hot Special – Mandarin Oriental Macau

When can you enjoy the offer

1. The promotion period for the offers is from 15 August 2025 to 31 March 2026, both dates inclusive (“promotion period”), whereas the promotion period for “Birthday Offer” only is from 1 September 2025 to 31 August 2026.

What are the offers

2. During the promotion period, you can enjoy the discounts below with your HSBC Eligible Credit Card:

Applicable Outlet(s)	Offering(s)	Discount
1) Lobby Lounge 2) Vida Rica Restaurant 3) Vida Rica Bar	1. Dining In 2. Birthday Offer: order at least 1 main dish for a minimum of 2 diners will be granted 2 complimentary glasses of sparkling tea.	20%
Mandarin Oriental Cake Shop	Takeaway Cakes	20%
The Spa	Spa Treatment (90 minutes or above)	20%
Fitness Centre	Fitness Membership (3 months or above)	10%

How can you enjoy the offer

3. During the promotional period, you can enjoy the offer if you:
 - a. hold an Eligible Credit Card and your credit card account is valid and in good standing;
 - b. pay with an Eligible Credit Card at the merchant.
4. Birthday Offer is exclusive to Eligible Credit Cardholders. Order at least 1 main dish for a minimum of 2 diners at Vida Rica Bar / Vida Rica Restaurant / Lobby Lounge in your birth month upon presenting your ID card, you will be granted 2 complimentary glasses of sparkling tea.

5. Cardholders must be one of the patrons. Advance booking by stating a redemption of dining in or cake takeaway offer is required.
6. You cannot exchange the offer for cash, other products, services, or discounts or transfer the offer.

Read before you enjoy the offer

7. Lobby Lounge and The Spa are subjected to 10% service charge and 5% government tax, Vida Rica Restaurant and Vida Rica Bar are subjected to 10% service charge.
8. Each customer can enjoy birthday offer 1 time only.
9. Discounts are inapplicable to service charge and government tax.
10. Dining in and cake takeaway discounts are invalid during blackout dates and invalid for brand collaborations, holiday events and exclusive festive season. Blackout dates are as follows: 1 to 7 Oct 2025, 14 to 16 Nov 2025, 24 to 28 Dec 2025, 30 to 31 Dec 2025, 1 to 2 Jan 2026, 15 to 24 Feb 2026.
11. The dining offers in hotels are only applicable to 1-10 persons and not applicable to group bookings. VIP rooms/private rooms at Vida Rica Restaurant and Vida Rica Bar are entitled to the offer.
12. You have to keep all original sales slips of the eligible transactions. In case of dispute, we may at any time ask you to submit these slips, and/or further documents or evidence for inspection and we may keep them.
13. The terms and conditions of the Eligible Credit Card will apply.
14. All photos, product information, descriptions, prices are provided by the merchant and are for reference only. All products and services offered by the merchant are only available while stock lasts. We accept no liability in respect of the quality of the goods and services provided by the merchant or any additional offers/discounts which the merchant may or may not offer. Please check the details and related terms and conditions with the staff of the merchant.
15. The offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the merchant. We and the merchant can change or cancel the offer or amend the terms and conditions. Please

check the relevant website or communication materials for the latest details, availability and terms and conditions of the offer.

16. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can debit your credit card to take back any offer you have enjoyed or cancel your credit card.
17. In case of disputes arising out of this promotion, the decision of the merchant and us shall be final and conclusive.
18. We write the terms and conditions of the offer under Macau laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What this term means

19. "Eligible Credit Card" means any Macau Patacas, Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency Credit Cards issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch.

Issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch