



Terms and Conditions of Red Hot Special - Mandarin Oriental Macau

When can you enjoy the offer

1. The promotion period for the offers is from 1 April 2026 to 31 March 2027, both dates inclusive (“promotion period”)

What are the offers

2. During the promotion period, you can enjoy the discounts below with your HSBC Eligible Credit Card:

Participating Outlet(s)	Offers
<ul style="list-style-type: none">• Lobby Lounge• Vida Rica Bar	<ul style="list-style-type: none">• 20% off dine-in bill• 2 complimentary sparkling tea with at least 1 main dish for a min. of 2 diners, during birthday month
<ul style="list-style-type: none">• Vida Rica Restaurant	<ul style="list-style-type: none">• 20% off dine-in bill• Complimentary bottle of house red or white wine with a min. spend of MOP 2,000 in a private room, for up to 12 guests, for lunch• Complimentary bottle of Champagne with a min. spend of MOP 4,000 in a private room, for up to 12 guests, for dinner• 2 complimentary sparkling tea with at least 1 main dish for a min. of 2 diners, during birthday month
<ul style="list-style-type: none">• Mandarin Oriental Cake Shop	<ul style="list-style-type: none">• 20% off cake takeaway
<ul style="list-style-type: none">• The Spa	<ul style="list-style-type: none">• 20% off on any 90-minutes spa treatment or above• Complimentary upgrade to the Spa Suite for every 2-hour spa treatment
<ul style="list-style-type: none">• Fitness Centre	<ul style="list-style-type: none">• 10% off for fitness membership of 3 months or above

How can you enjoy the offer

3. During the promotional period, you can enjoy the offer if you:
 - a. Hold an eligible credit card and your credit card account is valid and in good standing
 - b. Pay with the eligible credit card at the merchant
4. Birthday Offer is exclusive to eligible credit cardholders. Order at least 1 main dish for a minimum of 2 diners at Vida Rica Bar / Vida Rica Restaurant / Lobby Lounge in your birth month upon presenting you ID card, you will be granted 2 complimentary glasses of sparkling tea.



5. Cardholders must be one of the patrons. Advance booking by stating a redemption of dining in or cake takeaway offer is required.
6. You cannot exchange the offer for cash, other products, services, or discounts or transfer the offer.
7. Lobby Lounge and The Spa are subjected to 10% service charge and 5% government tax, Vida Rica Restaurant and Vida Rica Bar are subjected to 10% service charge.

Read before you enjoy the offer

8. Each customer can enjoy birthday offer 1 time only.
9. Discounts are inapplicable to service charge and government tax.
10. Dining in and cake takeaway discounts are invalid during blackout dates and invalid for brand collaborations, holiday events and exclusive festive season. Blackout dates are as follow:
 - a. Year of 2026 - 3 to 6 April, 1 to 5 May, 19 to 21 June, 25 to 27 September, 1 to 7 October, 20 to 22 November, 24 to 27 December and 31 December.
 - b. Year of 2027- 1 and 2 January, 5 to 14 February and 26 to 29 March.
11. The dine-in offers are only applicable to 1-10 persons and not applicable to group bookings.
12. Lunch and dinner privileges are only available in the VIP rooms/private rooms at Vida Rica Restaurant.
13. You have to keep all original sales slips of the eligible transactions. In case of dispute, we may at any time ask you to submit these slips, and/or further documents or evidence for inspection and we may keep them.
14. The terms and conditions of the eligible credit card will apply.
15. Prices and descriptions of goods/services/offers/food/drinks/menus are provided by the relevant merchants and are for reference only. Cardholders understand and accept that the bank is not the supplier of the goods/services/offers/food/beverages/menus. Please inquire with the merchant. The bank assumes no responsibility for the goods/services/food/beverages mentioned.



16. The offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the merchant. We and the merchant can change or cancel the offer or amend the terms and conditions without notice.
17. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can debit your credit card to take back any offer you have enjoyed or cancel your credit card.
18. In case of disputes arising out of this promotion, the decision of the merchant and us shall be final and conclusive.
19. We write the terms and conditions of the offer under Macau laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What this term means

20. **“Eligible Credit Card”** means any Macau Paracas, Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency Credit Cards issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch.