



## Terms and Conditions of Red Hot Shopping Special – Fortress

### When can you enjoy the offer.

1. The promotional period for both offer 1 and offer 2 is from 1 November 2025 to 31 January 2026, both dates inclusive (the "Promotional Period").

### What is the offer.

2. During the promotional period, use your Eligible Credit Card to make Eligible Transactions at the Designated Merchant to enjoy:

#### Offer 1:

|        | Single Net Spending Amount  | Spending Credit Amount |
|--------|-----------------------------|------------------------|
| Tier 1 | MOP/HKD 4,000.00 – 7,999.99 | MOP/HKD 100            |
| Tier 2 | MOP/HKD 8,000.00 or above   | MOP/HKD 250            |

The maximum spending credit amount for each eligible customer from this promotion is MOP/HKD250. Each customer can only enjoy the reward ONCE only whether it is for Tier 1 or Tier 2 from this promotion.

Offer 2: Up to 50% off on selected products.

### How can you enjoy the offer.

3. You can enjoy the offer if you:
  - a. hold an Eligible Credit Card and your credit card account is valid and in good standing during the promotional period and the offer fulfilment period.
  - b. pay with an Eligible Credit Card during the Promotional Period.
4. You cannot:
  - a. enjoy any offer with any e-wallet payment.
  - b. enjoy any offer on Fortress online store with HSBC UnionPay Dual Currency Credit Cards.
  - c. enjoy Offer 2 on Fortress online store with mobile payment.
  - d. exchange the offer for cash, other products, services, or discounts or transfer the offer.

### Read before you enjoy the offer.



5. We will calculate the Spending Credit based on the records we hold on to the Eligible Transactions. If you qualify for the offer, we will credit the Spending Credit to your Eligible Credit Card account with the first single Net Spending Amount of Eligible Transaction maintained in our records by 30 April 2026.
6. The currency exchange rate of MOP, HKD is 1:1 when calculating Eligible Transaction in these offers. Credit Card transaction in other currencies is not regarded as Eligible Transactions in these offers.
7. If any transaction where the Spending Credit was awarded is subsequently reversed, we may deduct that Spending Credit from the Eligible Credit Card account without prior notice to you.
8. You must keep all original sales slips or official payment records of the Eligible Transactions. In case of dispute, we may at any time ask you to submit these slips, records, and/or further evidence for inspection and we may keep them.
9. The terms and conditions of the Eligible Credit Card will apply.
10. All photos, product information, descriptions, prices, offers are provided by the Designated Merchant and are for reference only. All products and services offered by the Designated Merchant are only available while offer quota lasts. Some products are only available at selected stores. We accept no liability in respect of the quality of the goods and services provided by the Designated Merchants or any additional offers/discounts which the Designated Merchant may or may not offer. You are advised to check the details and related terms and conditions with the staff of the Designated Merchants.
11. The offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the Designated Merchant. We and the Designated Merchant can suspend, change or cancel the offer or amend the terms and conditions. Please check the relevant website for the latest details, availability and terms and conditions of the offer.
12. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer, and we can deduct the Spending Credit or debit your credit card to take back any offer you have enjoyed or cancel your credit card without prior notice to you.
13. In case of disputes arising out of this promotion, the decision of the Designated Merchant and us shall be final and conclusive.



14. We write the terms and conditions of the offer under Macau SAR laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

### What these terms mean

15. **“Designated Merchant”** means all physical stores of Fortress in Macau and Fortress’s online store ([www.fortress.com.hk](http://www.fortress.com.hk)) for delivery / pick up in Macau.
16. **“Eligible Credit Card”** means any Macau Pataca and Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Macau Pataca only) issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch in Macao Special Administrative Region (“Macao”).
17. **“Eligible Transactions”** are purchases made in Macau Pataca and Hong Kong Dollar with an Eligible Credit Card meeting the minimum Net Spending Amount at the Designated Merchant during the Promotional Period and posted on our system during the offer fulfilment period. All transactions made by instalment payments and via e-wallets (including payment and top-up transactions) and unposted/cancelled/refunded transactions will not qualify as Eligible Transactions for this promotion.
18. **“Net Spending Amount”** means the final transaction amount charged to the Eligible Credit Card after all applicable discounts, reductions, and use of vouchers/gift cards.

Issued by The Hongkong and Shanghai Banking Corporation Limited, Macau Branch