# Notice of app crash on HSBC Macau Mobile Banking App while transferring between accounts

While accessing the HSBC Macau mobile banking app on iOS 17.0 or above version to transfer between accounts, you may encounter an app crash. We are now working on to fix the issue, meanwhile, please change your app version language to English first then you can operate normally.

For any enquiries, please contact customer service hotline at (853) 8599 2888 from Monday to Sunday at 9am - 11pm.

How to change the mobile banking app language setting, please refer to steps below:
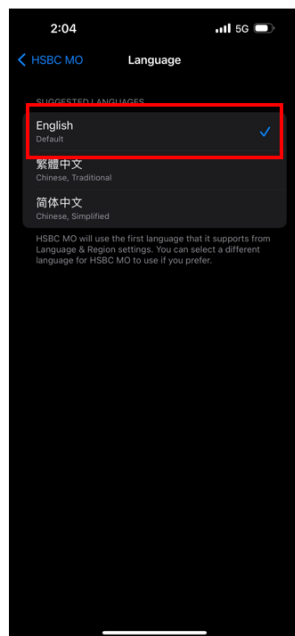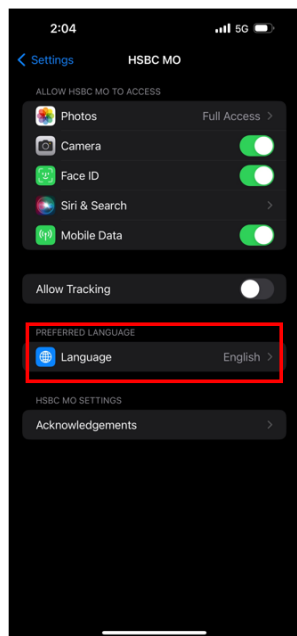
STEP 1:

Go to Settings, select HSBC Macau Mobile Banking App and select "Language"

STEP 2:

Change the Language Settings to "English"