

03 July 2022

Notice

In light of the recent evolving Coronavirus situation in Macau, as a precautionary measure for contingency purposes to safeguard the health and safety of our employees and customers while balancing the need to ensure normal banking services to the community, you are highly recommended to conduct banking transactions through our Personal Online Banking, Self-Service Machines or Contact Centre.

During this period, all service hours of all branches are adjusted to 10:00am - 04:00pm until further notice.

Personal Banking Services & Corporate Banking Services	Address	Hours
HSBC Main Branch	639 Avenida da Praia Grande	10 am – 4:00 pm
Nova Grand Sub-Branch	G28, G/F, Nova Mall, Avenida De Kwong Tung Taipa, Macau	10 am – 4:00 pm

For enquiries, please contact us via Customer Service Hotline at (853) 8599 2888, available Monday to Sunday, 9am - 11pm.

For corporate and commercial business customers, please contact your designated customer service officer or relationship manager for any necessary assistance.

Thank you for your understanding and cooperation.