

23 July 2022

Notice

In response to the epidemic prevention measures of Macau SAR government and to avoid public gathering and minimize the risk of spreading coronavirus, we have enhanced precautionary measure. You are highly recommended to conduct banking transactions through our Personal Online Banking, Self-Service Machines or Contact Centre.

During this period, we have the following arrangements:

- Service hours of all branches are adjusted to 12:00pm - 05:00pm until further notice.
- The account opening services can be arranged by appointment only. If you would like to make advance booking for this service, please scan the QR code below.



For any enquiries, please contact Customer Service Hotline at (853) 8599 2888 from Monday to Sunday at 9am - 11pm.

For corporate and commercial business customers, please contact your designated customer service officer or relationship manager for any necessary assistance.

Thank you for your understanding and cooperation.