

2 Sep 2024

QBE Travel Insurance Service Arrangements for Typhoon Yagi

As Typhoon Yagi has been widely reported by the media, the typhoon is considered a known circumstance, and any claims under the following Single Trip or Annual Travel Insurance policies due to Typhoon Yagi for areas to be affected will not be covered. The coverage under other benefits remains in force.*

- Single Trip Travel Insurance policies with successful application at or after 12:30 pm, 2 September, 2024
- Annual Travel Insurance policies with successful application or travel arrangement is made whichever is the later at or after 12:30 pm, 2 September, 2024

Change of Itinerary Arrangement

In response to Typhoon Yagi, we will accept a change of itinerary within three months from your policy commencing date for Single Trip Travel Insurance policies. If you decide to reschedule your trip, please send your **policy number, contact information, revised itinerary and proof of the cancellation of the flight/trip** via email to info.banca@qbe.com.

If the number of travel days and destination are the same, we shall waive the service fees as a one-off arrangement. **Please note that this arrangement applies to Single Trip Travel Insurance policy only.**

**Subject to policy terms and conditions.*

For any enquiries, please contact customer service hotline at (853) 8599 2888 from Monday to Sunday at 9am - 11pm.