

通知

因應新型冠狀病毒情況，為保障客戶及本行職員的健康與安全，本行採取了以下預防措施：

- 1) 本行職員將在每位人士進入本行之前進行體溫檢測
- 2) 所有進入本行的人士必須戴上口罩
- 3) 所有進入本行的人士必須於門外排隊輪候，我們的職員會按照輪候次序分流安排入內

同時，前線人力資源亦會稍作調配。因此，服務輪候時間或許會較平日長。

本行衷心感謝閣下之諒解和配合，不便之處，懇請見諒。

2020年2月5日

Notice

In response to the Novel Coronavirus outbreak, the following precautionary measures have been implemented to safeguard the health and safety of our customers and employees:

- 1) Body temperature scanning by our staff is required before entering the branch
- 2) All people entering the branch must wear surgical masks
- 3) All people are required to queue up at the front entrance, our staff will arrange customers to enter the banking hall according to waiting sequence

Meanwhile, adjustments have been made on our human resource allocation at the branch. Therefore, you might experience longer service waiting time than usual during this period.

We apologise for any inconvenience caused. Thank you for your understanding and cooperation.

5 February 2020